

Using Your Own ISP

You can keep your current Internet connection

The Internet service used by the UltimateTV® service is the MSN® TV service. If you want unlimited Internet connect time, you can use your own ISP. You can also use your own ISP if you live in an area where establishing your Internet connection to the MSN TV service requires a toll call.

Follow the steps below to set up your DIRECTV™ Receiver with UltimateTV service using your own ISP.

Step 1. If you don't already have an ISP, set up a subscription with an ISP that offers local access. The Yellow Pages usually lists ISPs under Internet Services.

Step 2. Determine if the ISP will support the MSN TV service. Roughly 95% of all ISPs are able to support the MSN TV service through UltimateTV (although some ISPs don't know they have this capability). There are six questions you need to ask when you call to get information about an ISP. If the answer to all six questions is yes, the service can be used to access the MSN TV service for UltimateTV service.

1. Do they support PPP (Point-to-Point Protocol)?
2. Do they support PAP (Password Authentication Protocol)?
3. Is the speed of the local access phone number at least 28.8K baud?
4. Do they have local access phone numbers for your calling area?
5. Do they charge a fixed cost per month? (If they charge by the minute, we suggest you find another ISP.)
6. Will they offer technical support for connecting to the MSN TV service?

Step 3. When you set up an account with an ISP, you will need to get the following information to access the MSN TV service:

- Your ISP user name (this may be case-sensitive).
- Your ISP password (this is most often case-sensitive).
- A local dial-up access phone number.
- A backup local dial-up access number. You will need this number in case the first number is busy. Then the receiver will automatically dial the backup number so you don't have to wait to connect.

Step 4. Once you receive this information, you need to register to use your ISP to access the UltimateTV service. Select Account from the Web Home page and choose Use an ISP, which will take you through step-by-step instructions.

If you have further questions, please call 1-877-ULTIMATE (1-877-858-4628).