

Account Activation

How to activate DIRECTV® programming and an UltimateTV account

Once your receiver is set up and working, you'll need to activate your DIRECTV® programming and UltimateTV service subscriptions, which can both be ordered with a single phone call.

1. Tune to the preview channel (100) to verify that your receiver is operating properly.
2. Write down the serial number, model number, and Access Card number for your receiver.
To see these numbers, press your remote's HOME button to go to the TV Home screen and choose Settings, then System Test, then System Info.)
3. Call 1-800-DIRECTV (1-800-347-3288). Ask to speak with a DIRECTV activation representative.
4. If you do not already have a DIRECTV account, tell the activation agent that you would like to sign up for DIRECTV programming and the UltimateTV service. If you already have a DIRECTV account, tell the activation agent that you have a DIRECTV account and that you would like to add UltimateTV service.
5. Once you have signed up for the UltimateTV service, confirm that it was enabled by tuning to channel 100 and pressing the RECORD button on your remote control. You should see an on-screen recording symbol. Press the remote's STOP button to stop recording.

Note: If you are a current DIRECTV subscriber and want to keep using your old DIRECTV receiver in a different room, you'll need to purchase an accessory called a "multi switch" to provide feeds to both receivers. You'll also need to pay a fee to have your DIRECTV® programming package provided to more than one receiver ("mirrored"). For more information, [click here](#).